



# Perry Technical Institute

Address 2011 W. Washington Ave. • Yakima, WA 98903

Office 509.453.0374 or 888.528.8586

Fax 509.453.0375

## Customer Information for Automotive Technology Program

Perry Technical Institute's Automotive Technology Department accepts customers' vehicles for repair to provide students real service and repair experience under instructor supervision.

The types of services available depend on what courses are currently in session. All requests must be approved by an instructor. The Automotive Technology Department does not accept project vehicles or vehicles that are already disassembled.

### *Advantage to our customers*

- Services and repairs performed in our simulated lab are typically half the cost of professional repair facilities.

### *Disadvantages to our customers*

- Customers are likely to have vehicle downtime. We do not rush our students through their work. We also do not guarantee a completion date. On average, most repairs take one week to complete, however, some larger repairs may take several weeks. If you only have one vehicle, we might not be your best choice for a repair facility.
- Vehicles older than model year 2000 require instructor approval.
- European and some other luxury vehicles will not be accepted for repair.
- We don't perform all types of repairs. Instructors have the right to deny vehicle repairs if they do not align with course outcomes.
- We only allow one or two repairs per vehicle. No project vehicles.

If problems arise after repairs have been made, they will need to be addressed by Perry Technical Institute's Automotive Technology Department. Customers may have to wait until another class is in session which deals with that type of repair.

All services and repairs must be paid with cash, credit cards, or debit cards. No personal checks are accepted.

Thank you for supporting the Automotive Technology Program. We hope you understand our limitations with providing the levels of service that professional operations can offer. If you have additional questions, please email Isaac Espinoza, Automotive Lab Coordinator, at [isaac.espinoza@perrytech.edu](mailto:isaac.espinoza@perrytech.edu).