

**Automotive Technology** 

## **Customer** Information

Perry Technical Institute's Automotive Technology Department accepts customer vehicles for service and repair to provide students with real-world experience under instructor supervision.

The types of services available depends on what courses are currently in session. The Automotive department does not accept project or already disassembled vehicles. All requests must be approved by an instructor.

Services and repairs performed in our simulated lab are approximately half the cost of professional repair facilities. If issues arise after repairs have been made, they will need to be evaluated and addressed by Perry Technical Institute's Automotive department. Customers may have to wait until another class is in session focusing on that type of repair.

All services and repairs must be paid for with cash or credit/debit cards. No personal checks are accepted.

Thank you for supporting the Automotive Technology Program. We hope you understand our levels of service and repair. If you have additional questions, please contact Isaac Espinoza, Automotive Lab Coordinator, at isaac.espinoza@perrytech.edu.

## WHAT TO KNOW

- Customers are likely to have vehicle downtime. Instructors do not rush students through their work, nor guarantee a completion date. On average, most repairs take one week to complete, however, some larger repairs may take several weeks. As such, those who only possess one vehicle may wish to seek an alternate repair facility.
- Vehicles older than model year 2000 require instructor approval.
- European and some luxury vehicles will not be accepted for repair.
- Instructors have the right to deny vehicle repairs if they do not align with course outcomes.
- Two repairs max per vehicle. No project vehicles.

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